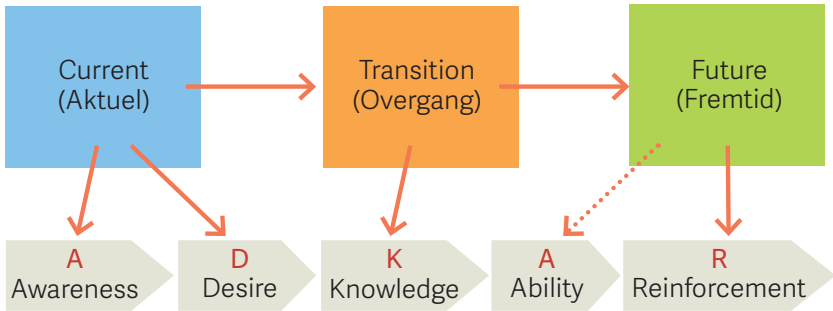


State of change (Forandringsstadier)



FIGUR 1.8.1
ADKAR-modellen.